

# Testing of geteduroam.app on Windows clients

# **Scope of testing**

Testing will be performed by eduroam users who are willing to perform testing on the new getEduroam clients. This group is expected to comprise of IOS, android, windows and xNix users in different flavors. The group may in time contain users with OS types or variants that are not currently supported or expected to work.

This "light version" will not include user experience testing. However, users are welcome to leave comments on user experience in the comment fields supplied.

## **Testing methodology**

Testing will be performed by individual users without the need of supervision. Users will complete the form starting on the next page. Each page of the form shows the user dialogue during installation. The user is then asked to describe potential errors and difficulties as exemplified below:

EXAMPLE: Did you experience errors when using the screen shown above?		
Yes	No	Comment
$\boxtimes$		

We will not gather any personal information without your consent and test results can be submitted anonymously.



# Testing the geteduroam app

### **1.1 Testing the Main window**

By using your Windows based device (PC or tablet), go to the <u>https://www.geteduroam.app</u> website and choose the Windows based geteduroam app as shown below:

geted	uroam		
Home	Apps	GitHub	Mailing list
Home			*
Introduction	on to geted	luroam	a atadura am
Project	goals		geteduroam
Freque	ntly Asked	Questions	NORDUnet, DeiC, SURF, Uninett
User instr	uctions		Norbonet, Delo, Solti, onniett
Using geteduroam to			
connect to eduroam		m	GET IT ON  Complete A Download on the
IdP inform	nation		Google Play
Configuring CAT for use with geteduroam		or use	
Develope	rs		geteduroam is a project to simplify the process of connecting to eduroam for end use
Contrib	outing to ge	teduroam	Next - Introduction to getedure
API for obtaining client certificates		client	Last updated on 8 Sep
			Powered by Hugo. Theme by TechDoc. Designed by Thing

-	1. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

2	2. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



## Testing the Install window

Install the Geteduroam app and choose "Connect to eduroam.

eduroam	×
Connect to eduroam	
Use eap-config file	

3	3. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

2	4. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



### **1.2 Testing the "Select institution" window**

Select your institution by typing in the name. The possible choices should be visible as you type. In the example below "DeiC" has been chosen as the institution.

Select institution	
Search	
University of Copenhagen	^
University of Southern Denmark	
Copenhagen Business School (CBS)	
University College Copenhagen	
Statens It	
Professionshøjskolen Metropol	
Det Kongelige Danske Kunstakademis Skoler for Arkitektu	
IT University of Copenhagen	
Det Informationsvidenskabelige Akademi	
Danish School of Media and Journalism	
Danish Research Centre for Magnetic Resonance	
The Copenhagen School of Marine Engineering and Techn	
DTU - Technical University of Denmark	
DelC	
Professionshøjskolen Absalon	
Roskilde University	
Malmö University	
Espergaerde Gymnasium and HE	~

Į.	5. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

6	6. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



## 1.3 Testing the "select profile" function

Choose the "Windows" profile and click "next".

	eduroam	
	Select profile	
DTU (Non Wi	ndows)	
Windows (rev	2020-09-09)	

7	7. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

8	8. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



## 1.5 Testing the "service info" window

You should now presented with information on where you will find service and support for your eduroam connection. Just click "next"

÷	DTU Danmarks Tekniske Universitet	×
	DTU - Technical University of Denmark - Windows (rev 2020-09-09)	
	Use this for EDUROAM on an windows computer. This is not designed for Android / MacOS	
	Contact info	
	Email: itservice@dtu.dk	
	Next	

<u>c</u>	9. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

-	10. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



#### 1.6 Enter username and password

You will now be asked to enter your username and password. If you do not have an eduroam account, please contact me at <u>morten.kjeldgaard@deic.dk</u> and I will provide a test account for you.

÷	DTU	Danmarks Tekniske Universitet		×
	Lo	ogin		
E	Enter your user	name and pa	assword	
Username:	morkg		@dtu.dk	
Password:	•••••	••		
	Co	onnect		

-	11. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

-	12. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



## **1.7 Verifying the eduroam installation**

The installer should now verify that you have successfully connected to eduroam. It should look something like the screenshot below.

÷	DTU	Danmarks Tekniske Universitet	×
	Lo	ogin	
1	Enter your userr	name and password	
Username:	morkg	@dtu.dk	
Password:	•••••	••	
-			
Y	ou are now con	nected to eduroam.	
	Press Close to	o exit the wizard.	
		lose	

-	13. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

Í	14. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



### **1.8 Verifying the eduroam connection**

Click on the "connection" icon in the lower right bar on your windows device. You should now see what wired and wireless networks that you are connected to. Please verify that you are connected to the eduroam WIFI service.



1	15. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	

-	16. Did you experience errors when using the screen shown above?		
Yes	No	Comment	
		Klik eller tryk her for at skrive tekst.	



#### 1.9 If unsuccessful

If you for some reason was unable to connect to eduroam, please supply as much of the supplemental information requested below as possible.

17. Supplemental information	
What type of device were you using?	Klik eller tryk her for at skrive tekst.
What version of Android were you using?	Klik eller tryk her for at skrive tekst.
Was there eduroam coverage where you were conducting the test?	Klik eller tryk her for at skrive tekst.
General comment:	Klik eller tryk her for at skrive tekst.
If you consent to allowing us to contact you for further information please, submit your contact information:	Klik eller tryk her for at skrive tekst.

We greatly appreciate the time and effort that you have delivered. Please send the completed form to <u>morten.kjeldgaard@deic.dk</u>.

**Best Regards** 

Nosto Geldyand

Morten Kjeldgaard